



## THE QUEEN'S MEDICAL CENTER

### **FOR IMMEDIATE RELEASE**

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## **THE QUEEN'S MEDICAL CENTER IS ACCEPTING APPLICATIONS FOR VOLUNTEERS**

HONOLULU — The Queen's Medical Center (Queen's) is seeking volunteers who are looking for a rewarding experience at Queen's – Punchbowl or Queen's – West O'ahu campuses. This is an opportunity to join the Queen's volunteer ohana, which has donated more than 54,000 hours to patients and the community in 2016.

Currently, volunteers are needed for the following areas:

### **Fleetwing**

- Escort patients and visitors within the medical center
- Provide friendly companionship while escorting patients
- Deliver equipment, supplies, flowers, newspapers, mail, etc. to units/departments
- Assist with various projects

### **Information Desk**

- Greet all visitors and patients who call or walk by and assist them in a friendly, courteous and compassionate manner
- Respond to a variety of questions and issues
- Use a computer to look up information
- Gain a thorough knowledge of the medical center department locations to help direct patients and visitors to the proper locations
- Provide superior customer service

### **Healing Touch / Reiki**

- Possess a minimum of Level 1 Healing Touch or Level 1 Reiki certification
- Provide relief to patients, staff and visitors using natural energy-based therapy
- Provide Healing Touch or Reiki for pain reduction, anxiety/stress reduction, sleep deprivation, wound healing, pre-surgery, post-surgery adaptation, symptom control management and other conditions
- Communicate with Pain and Palliative Care staff

### **Surgery Waiting Room**

- Oversee the family/friends waiting area for the main operating room
- Ensure the coffee cart is readily available and stocked with supplies
- Facilitate communication between the nursing staff, the medical staff and family/friends of surgical patients



- Assure those who are waiting that the patient is receiving excellent care; address any concerns or requests
- Provide superior customer service

Volunteers will attend orientation and receive training for their positions.

“Your life is a story, don’t keep it to yourself,” said April Light, volunteer program manager at Queen’s. “Be a role model, become a volunteer and share your story with others.”

Volunteers have been an integral part of The Queen’s Medical Center since 1859. If you are interested in becoming a volunteer, please visit [www.queensmedicalcenter.org/be-a-volunteer-home](http://www.queensmedicalcenter.org/be-a-volunteer-home), or call Queen’s Volunteer Services at Punchbowl at (808) 691-4397 or at West O’ahu at (808) 691-3197.

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The Queen’s Medical Center (Queen’s), a 501(c)(3) non-profit corporation established in 1859 by Queen Emma and King Kamehameha IV, is an acute care medical facility accredited by The Joint Commission. The facility is licensed for 575 acute beds and serves as the major tertiary and quaternary referral center for cancer, cardiovascular disease, neuroscience, orthopaedics, surgery, emergency medicine and behavioral health medicine. It is the state’s designated trauma center. It has the only organ transplantation program in Hawaii. Queen’s is a major teaching hospital, serving as a clinical training site for the residency programs sponsored by the John A. Burns School of Medicine at the University of Hawaii. Queen’s is the only hospital in Hawaii to achieve Magnet® status – the highest institutional honor for hospital excellence – from the American Nurses Credentialing Center.